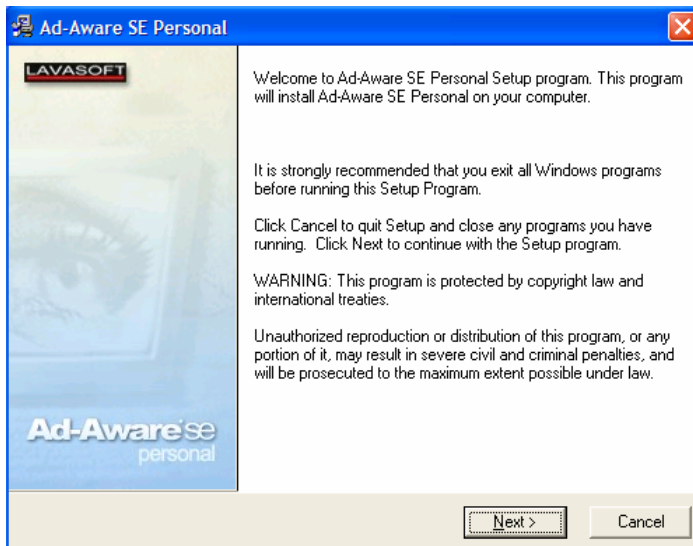




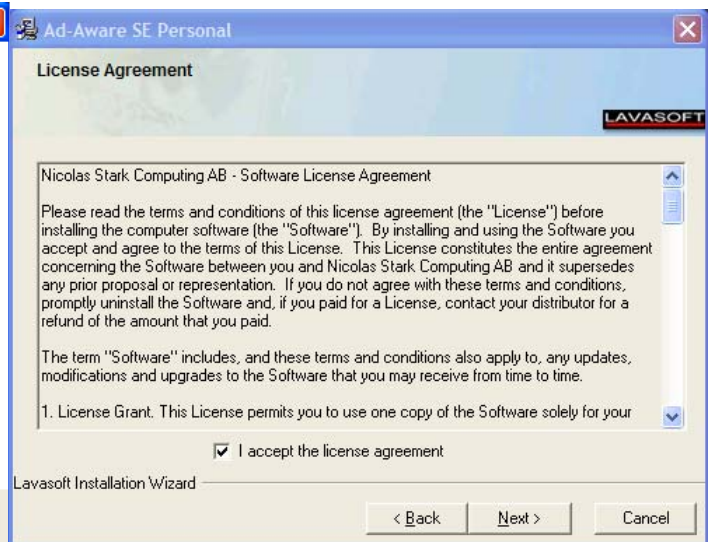
Step 1 - Installation

Download Ad-Aware SE or Ad-Aware Professional from the LavaSoft website at www.lavasoft.de. This software may have been provided to you by SFO Technology Professionals.

Once the file has been downloaded, double click on it to begin the installation. There are 4 screens that will be presented to you during the installation phase. Click *next* on the first screen and accept the license agreement and click next on the second screen.

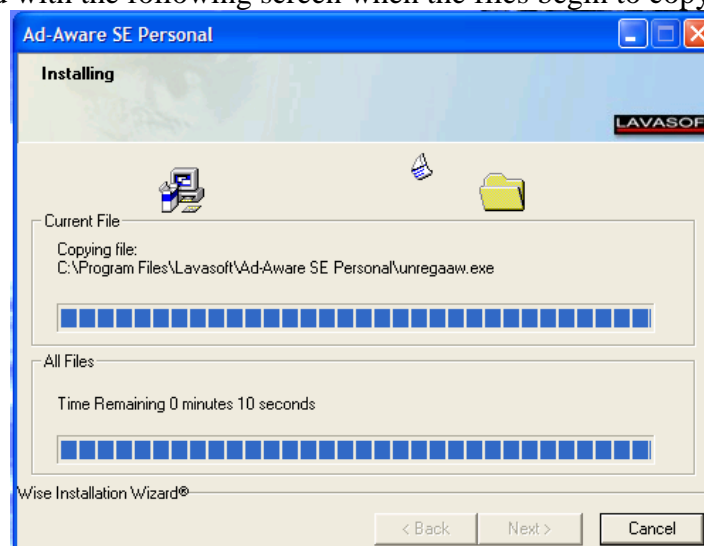


Screen 1

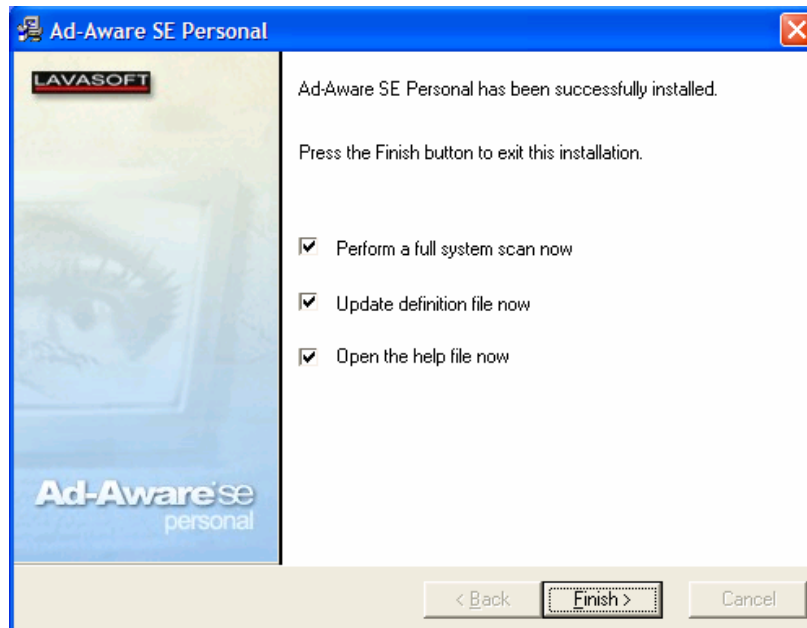


Screen 2

Click *next* through the 3 screens following Screen 2, accepting the default settings. You will be presented with the following screen when the files begin to copy.



Once the installation has been completed you will be presented with the following screen asking you what you would like to do:



Uncheck "Open the help file now" and click finish. If you do not wish to perform an update or complete scan at this time, uncheck all of the boxes and click Finish. If you need additional instruction on the use of Ad-Aware, please see our document explaining the basics of scanning and removing Spyware.